

Frequently asked questions

(Parents)

How can I refer my child?

Please complete our referral form, which can be found on our website. Your Speech and Language Therapist may be able to complete this for you.

What happens after the referral is sent?

- As referral forms are received we will put the young person's name on our course list and an acknowledgement will be sent via email either to you or your therapist.
- Your therapist should inform you that your child's referral has been received.
- If we require further information after receiving the referral, we will contact you

How are the courses funded?

- The Fluency Trust work in partnership with Swindon Borough Council.
- The Fluency Trust fundraise to pay for the residential centre, all the activities and transport costs to and from the centre. It does not cover the costs of the speech and language therapy element.
- The speech and language therapy provision is currently provided by Swindon Borough Council, this means that the speech and language therapist's time is funded by SBC.

Do I have to pay for my child to come on the course?

- There are two elements of The Fluency Trust course. The residential aspect (the centre, activities and transport) is fully funded by **The Fluency Trust Charity for all children.**
- The speech and language therapy element of the course must be funded.
- For children who live in Swindon, this is currently funded by SBC
- For children outside of the Swindon area, this should be funded by your local speech and language therapy provider organisation. Your speech and language therapist should be able to support you in applying for this funding.
- If application for funding (for the speech and language element) from your provider organisation is unsuccessful, parents may choose to fund this themselves or explore local funding organisations e.g. schools, rotary, local charities. If you require further information or support with this, please contact us.

When do I have to pay?

- Invoices will be sent following the residential course and prior to the follow up day.

What does my child need to bring?

- Full details of what your child needs to bring will be given to you on the assessment day. A kit list can be downloaded from our website.

Where do referrals come from?

- Referrals to the courses come from all over the country.
- Children will meet each other when they attend the assessment day in Swindon.

What is expected of us as parents/ careers?

- You will be allocated one day during the assessment weekend. You will be told a month before, which day you need to attend. The assessment day takes place in Swindon.
- You will need to bring and collect your child from Swindon when the course week takes place. There will be parent's sessions held on the Monday and Friday of the course, which it is vital that you attend.
- A follow up day will be held in Swindon, approximately 8 weeks after the course. It is vital that you attend this.
- All the details that you need will be provided at the assessment day.

How do we ensure the safety of your child?

- The staff at the residential centre where the courses are held are all employed and the safety and training for their roles assured by their organisation. The information is available at <https://www.skernlodge.co.uk/>
- All therapists who attend the course have appropriate safeguarding training and current DBS as per their local organisation's policy. Details of the Fluency Trust child protection policy can be found on our website.